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Consumer Usability, Enterprise Grade Compliance

Data Protections and Compliance Overview

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Zing Data offers easy querying, visualization, and collaboration around your company's data -connecting to common databases and facilitating decision making from any iOS or Android device. But it also offers industry-standard security mechanisms to ensure robust access control, MFA, auditability, encryption in transit, at rest; and access logging.

Note that many of these compliance features are only available on our Pro plan and not our Free plan tier.

Multi Factor Authentication with Google Single Sign On

Zing lets you require Google Single Sign On (Okta coming soon), to inherit your Google Login's Multi Factor Authentication requirements to ensure you have control over how your users authenticate.

Complete Access Logs

Zing provides downloadable audit logs for:

- Every invited user, and their acceptance of an invite
- Every data source added, updated, or removed
- Logs for every account sign-in
- Logs for every query run

These can be viewed through the Zing Data administrator portal at console.getzingdata.com and are only viewable by users in your organization with an 'administrator' role.





Zing Does Not Persist Data

Zing does not persist any database records and is not a data warehouse -- it is simply a querying and collaboration layer. Zing **only stores temporarily cached query results** (not the underlying data) for a maximum of 24 hours, solely for the purpose of ensuring already-run queries load quickly on a user's device.

Administrator Control of Sharing

Zing can be configured so that a question or datasource can only be shared **by the organization administrator**. Invitees must be at the same domain (e.g. @mydomain.com), verified by them confirming access to that email address by clicking a confirmation email sent to that same-domain address.

Encryption at Rest and In-Transit

Login details and database credentials are encrypted at rest and in transit using TLS.

Your Data is Your Own

Zing does not sell or share data about our clients, their data, usage behavior, or anything else. We may use usage information to monitor systems or fix bugs internally. And for certain purposes (such as Google SSO authentication, etc.) we may pass tokens or other information to allow you to use Zing.

Data Audits

Zing Data will complete security questionnaires or submit explanations of any key systems for enterprise clients to ensure clients understand and are satisfied with Zing's security measures.